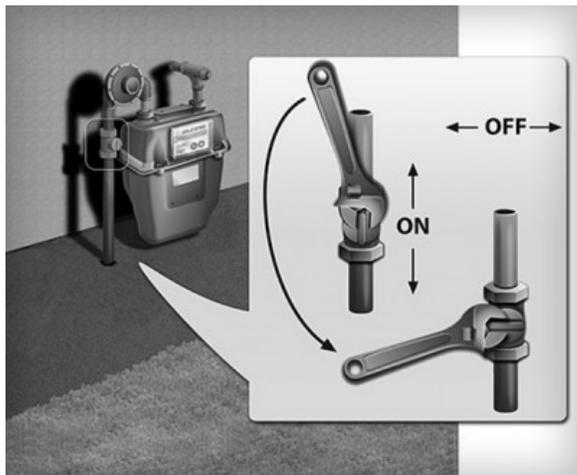




# How to turn off your gas?



## Step 1

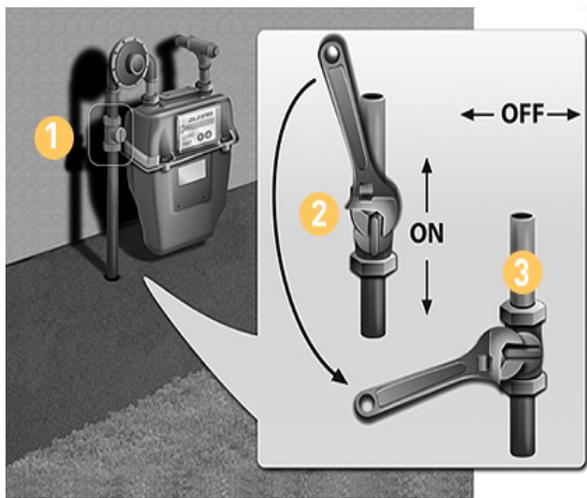
Locate the main gas shutoff valve. Your main gas shutoff valve is normally located near your gas meter. The most common places are on the side or front of a building, a cabinet located inside a building or a cabinet meter outside a building.

## Step 2

Have a wrench or gas shut off tool handy. Keep a 12- to 15-inch adjustable pipe or crescent-type wrench or other suitable tool near your main shutoff valve, so you don't have to search for one in times of emergency.

## Step 3

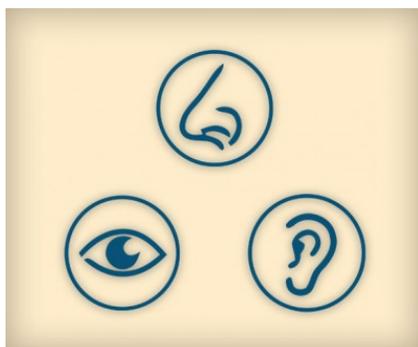
Give the valve a quarter turn. The valve is closed when the tang (the part of the valve you put the wrench on) is crosswise (perpendicular) to the pipe. If your gas service is set up differently from the one described and you wish to know how to turn off your gas, please contact PG&E at [1-800-743-5000](tel:1-800-743-5000).



**NOTE:** Once you have shut off the gas at the meter, do not try to turn it back on yourself. If the gas service shutoff valve is closed, PG&E or another qualified professional should perform a safety inspection before the gas service is restored and appliance pilots are relit.



## Know the warning signs of a gas leak.



### Signs of a natural gas leak

Please report any signs of a gas leak immediately. Your awareness and action can improve the safety of your home and community. ***If you think there might be a gas leak, leave the area immediately and 911. Then, call PG&E at [1-800-743-5000](tel:1-800-743-5000).***



#### Smell

We add a distinctive, sulfur-like, rotten egg odor so you can detect even small amounts of natural gas. However, **DO NOT** rely only on your sense of smell to detect the presence of natural gas.



#### Sound

Pay attention to hissing, whistling or roaring sounds coming from underground or from a gas appliance.



#### Sight

Be aware of dirt spraying into the air, continual bubbling in a pond or creek, and dead or dying vegetation in an otherwise moist area.